



REPORTING

DEMONSTRATE VALUE AND SPOT TRENDS WITH REPORTS

To be successful as an IT professional, you must be able to quantify the value you provide and make effective recommendations for future actions and investments. If you do this well, the result is instilled trust that you're on top of things and that you're a valued IT support provider.

With our reporting functionality, you have the ability to pull reports on just about anything – from device inventory to backup integrity. This information is critical to keeping management informed, helping ensure users stay productive, and when needed, making the case for additional investments.

JUSTIFY TIME AND COSTS WITH DATA

- **Automate reports** – Produce branded reports that are automatically generated on a set schedule and sent to specified recipients.
- **Format options** – Generate reports in a variety of formats including CSV, XML and PDF.
- **Custom reports** – Combine data from other sources to deliver fully customized reports.

A FULL SUITE OF PRE-DEFINED REPORTS, INCLUDING:

- Device Inventory
- Hardware and Software Reports
- User Audit
- Antivirus Protection
- Backup Integrity
- Take Control

EXECUTIVE SUMMARY REPORT

Our Executive Summary Report is the perfect tool for you to capture and report on key metrics and support activities so you can communicate the business and technical value of your services in a format that's easy for executives to understand. The report includes:

- **Health Score** – A global view of your networks and devices to communicate the overall status at a glance.
- **Managed Devices** – Summary of devices being managed, checks that have passed and alerts that have been resolved.
- **Protection Effectiveness** – Snapshots show a breakdown of various security activities performed to keep your networks safe.
- **Top 5 Rankings** – Quick lists showing the “top 5” updates within various categories to help spot trends or opportunities.
- **Terminology** – Terms and categories are defined to ensure added clarity and readability.